

DYNAMIC PACKAGE DOCUMENTATION

← Group Umrah Departure Customize Your Umrah Hotel Train →

Start Date: 11 Dec 2025

Guest and room: 1 Room, 2 Adult

Nationality: UNITED ARAB EMIRATES

Class: Economy

Search

Search Page

The search page serves as the entry point for customizing an Umrah package. It captures essential travel information such as travel date, nationality, room and guest count, and flight cabin class. Based on these inputs, the system generates available options for building a personalized package.

Fields and Functions:

- **Start Date**

Start Date

11 Dec 2025

December 2025

Mo	Tu	We	Th	Fr	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Users select the intended travel start date. A calendar popup appears upon clicking the date field to ensure accurate date selection.

- **Nationality**

Nationality: UNITED ARAB EMIRATES

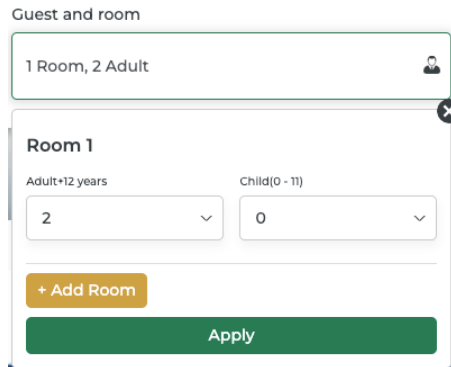
A dropdown field used to select the traveler's nationality.

- **Class**

Class: Economy

This field is specifically for flight selection and allows users to choose their preferred cabin class: Economy, Premium Economy, Business Class, or First Class.

- **Guest and Room**



A popup titled "Guest and room" with a close button (X) in the top right corner. It shows a summary "1 Room, 2 Adult" with a person icon. Below, "Room 1" is detailed with two dropdown menus: "Adult*12 years" set to "2" and "Child(0 - 11)" set to "0". At the bottom, there is an orange "+ Add Room" button and a green "Apply" button.

Clicking this field opens a popup where users can select the number of adults and children per room, add additional rooms if needed, and apply the final guest configuration.

- **Search Button**



A green rectangular button with the text "Search" in white.

Initiates the search based on the entered criteria and redirects the user to the Route Planning Page.

Route Planning Page



The "Route Planning Page" interface is split into two main sections. The left sidebar contains controls: "Edit dates" and "Delete route" links, a "2 Adult" icon, a date range "02 Jan 2026 > -/-/- 0 Nights", and input fields for "Add origin" (From) and "Add Arrival" (To), each with a location pin icon. A green "Continue" button is at the bottom. The right section, titled "Itineraries our guests have prepared", features a map of the Middle East with circular icons marking destinations like Jerusalem, Cairo, Saudi Arabia, Iraq, Iran, Afghanistan, Pakistan, United Arab Emirates, Oman, Khartoum, Eritrea, and Yemen.

This page is the next step after the search, where users begin building their customized Umrah itinerary. It allows travelers to specify their travel route while visually exploring popular destinations on an interactive map.

Edit Dates

Edit dates Delete route 2 Adult

20 Dec 2025 > --/-- 0 Nights

Nationality UNITED ARAB EMIRATES Cabin Class Economy

Start Date 16 Jan 2026 Select guests 1 Room, 2 Adult Continue

Clicking Edit dates opens a popup that allows users to modify the key search parameters they initially entered. The popup contains all essential fields from the search page, including:

- Select Guests – Update the number of rooms, adults, and children.
- Nationality – Change the nationality.
- Cabin Class – Select the preferred flight cabin type (Economy, Premium Economy, Business, or First Class).
- Start Date – Adjust the starting date of the trip.

Add Origin & Add Arrival

Add origin

From

Add Arrival

To

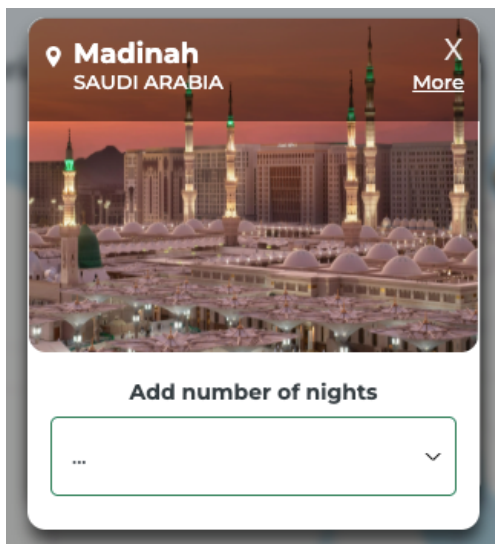
Continue

This section allows users to build their travel route by selecting the starting point and the next destination of their journey.

- Add Origin – Users choose the location from where their trip begins.
- Add Arrival – Users select the destination they want to travel to next.

Users can plan a simple one-way trip from one place to another or create a multi-city itinerary by adding multiple segments.

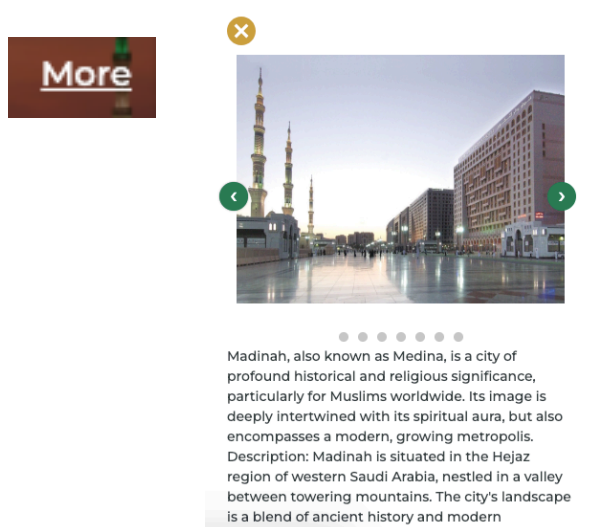
Stay Duration Popup



Once the user selects an Add Arrival location in the Route Planning page, a popup appears allowing them to specify how long they wish to stay at that destination.

Key Elements of the Popup

- **Number of Nights Dropdown**
Users can select how many nights they want to stay at the chosen destination. This selection directly updates the itinerary on the left panel and reflects on the map view.
- **"More" Button**



A More button is available at the top-right corner of the popup. When clicked, it opens a detailed side window containing:

- A larger image carousel of the destination
- Destination description (culture, significance, travel highlights, etc.)
- Additional information intended to help users learn more about the place before finalizing their stay duration

This additional panel provides context and helps users make informed decisions while planning multi-destination or single-destination trips.

Once the nights are added, the route on the map is updated, and the left panel is updated as well.



Search Panel

[Edit dates](#)
[Delete route](#)
2 Adult

20 Dec 2025 > 21 Dec 2025
1 Nights

Dubai
(All Airport(DXB)) United Arab Emirates
Sat. 20 Dec 2025 - **Start**

Transport included
☒

Kuwait
(Kuwait Intl(KWI))
Sat. 20 Dec 2025 > Sun. 21 Dec 2025
Accommodation Included
Nights
- 1 +

Continue

After the user selects the Add Arrival location and enters the number of nights in the popup, the left-side panel updates to display the full route details in an organized itinerary format.

This section shows all locations added so far, along with key information such as travel dates, stay duration, and transportation status.

Users can fully manage and refine their itinerary from here:

- Edit or remove locations
- Add additional destinations
- Rearrange the order of travel
- Increase or decrease the number of nights
- Toggle transportation on/off for specific trip segments if they do not need transport for that leg

This panel acts as the editable itinerary builder, allowing users to customize each part of their dynamic travel plan before proceeding further.

Map View



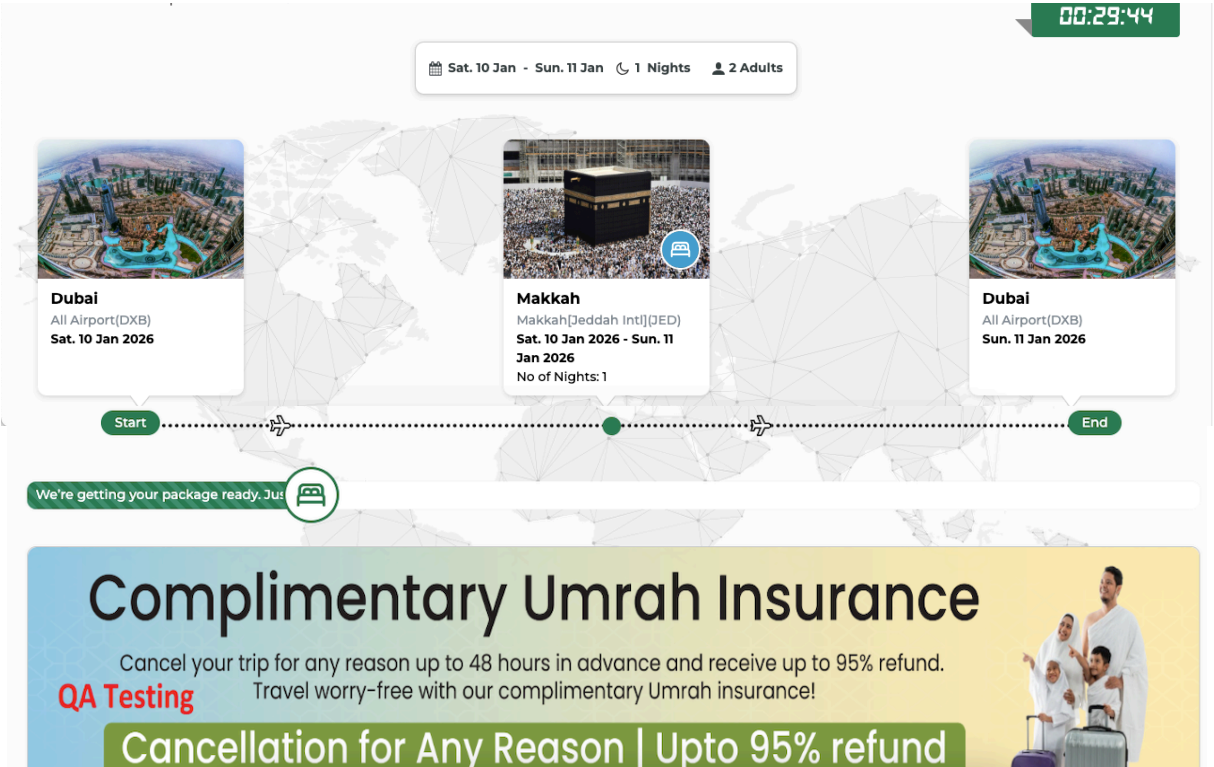
The map view visually displays all available travel destinations and helps users plan their routes easily. The map is fully interactive, allowing users to zoom in and out, explore cities, and understand geographical relationships between locations. When multiple destinations are added from the left panel, the map automatically draws directional lines with arrows to show the travel flow between each stop, giving users a clear visual representation of their customized itinerary.

Continue Button



The Continue button allows users to move forward to the next step of the booking process after reviewing and finalizing their selected travel options.

Loading Page



Once the user clicks Continue on the Route Planning Page, they are redirected to a loading screen where the system prepares the dynamic package.

What the Loading Page Shows

- Trip Summary Cards

At the top, the user sees quick preview cards for each destination in their itinerary, including:

- City name
- Travel dates
- Number of nights
- Guest details

- Route Progress Indicator

A visual timeline shows the journey from Start → Middle stops → End, helping users understand the sequence of their planned trip.

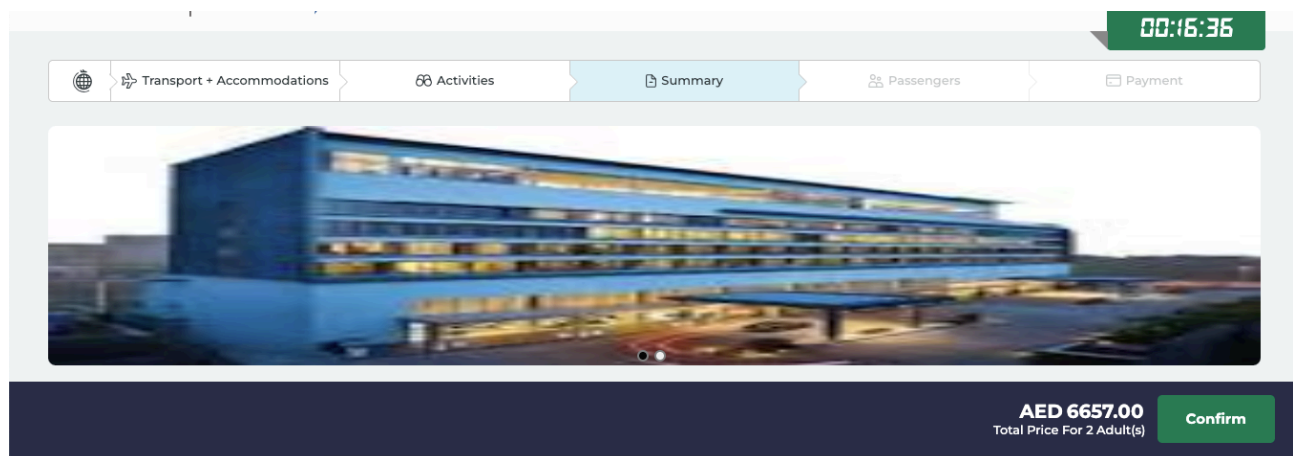
- Green Loading Bar

As the package is being generated, a green animated loading bar appears, indicating that the system is fetching available flights, hotels, transfers, and prices.

- Advertisement Section

Below the loading bar, an advertisement banner is displayed. This banner is fully visible while loading

Summary Page



The Summary Page provides a complete overview of the user's customized travel plan before

moving to the passenger and payment steps. It displays all selected accommodations, transport options, and activities in a consolidated format, allowing the user to review their itinerary at a glance. The page also highlights the total trip cost and offers a final confirmation option, ensuring that all details are accurate and aligned with the user's preferences before proceeding.

Session Timer



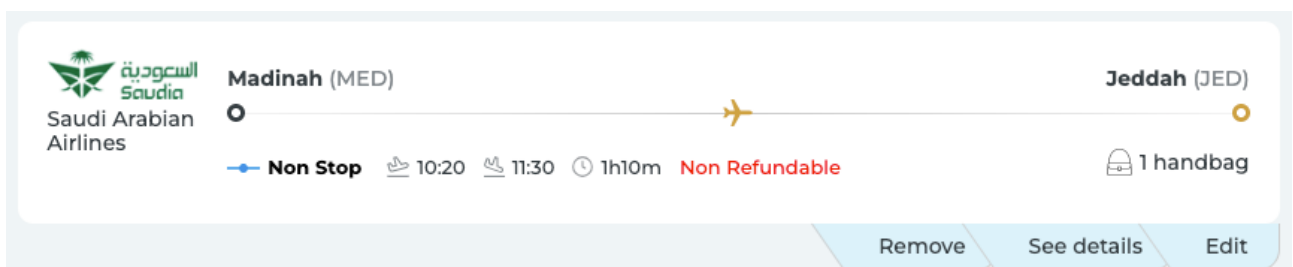
A 30-minute session timer is displayed at the top-right corner of the Summary Page, showing how much time remains for the user to complete the booking and ticketing process before the session expires.

Advertisement



The Summary Page also features an auto-scrolling banner of advertisement images. These images are clickable, and selecting any of them will redirect the user to the respective promotional or external landing page linked to that advertisement.

Flight Details



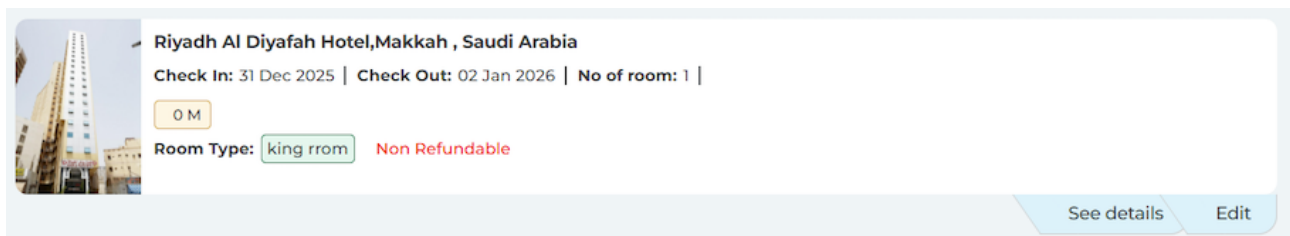
Each flight segment is shown with complete information, including:

- Airline name and logo
- Departure and arrival airports

- Travel dates and times
- Flight duration
- Stop information (Non-stop / 1 Stop, etc.)
- Baggage allowance
- Refundability status

Users can Remove, See details, or Edit each flight individually.

Accommodation Details



Riyadh Al Diyafah Hotel, Makkah , Saudi Arabia

Check In: 31 Dec 2025 | Check Out: 02 Jan 2026 | No of room: 1 |

0 M

Room Type: king rrom Non Refundable

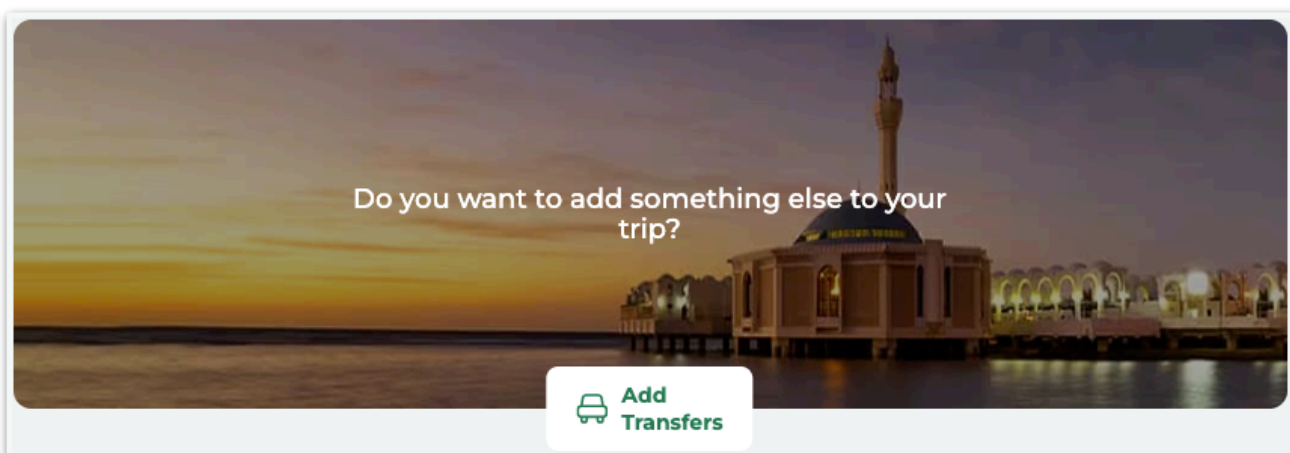
See details Edit

Hotel bookings for each destination are displayed, showing:

- Hotel name and location
- Check-in and check-out dates
- Number of rooms
- Room type and refundability
- Hotel image preview

Users can modify the hotel by choosing Edit or view full information via See details.

Transfers

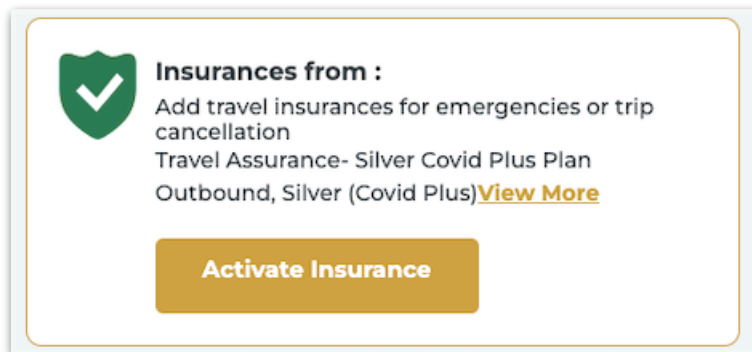


Do you want to add something else to your trip?

Add Transfers

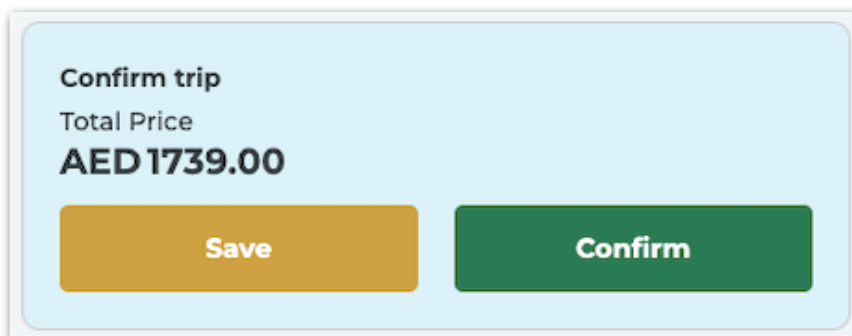
A button labeled Add Transfers appears between segments, allowing users to include optional ground transportation or extras for that part of the trip.

Insurance Section



- Users can add travel insurance for emergencies, trip cancellation, or additional protection.
- A View More link is provided to see full policy details.
- The Activate Insurance button allows users to include insurance in their trip.

Confirm Trip Panel



- Shows the total price of the selected package for the number of travelers.
- Users can either:
 - Save the trip for later (Only for logged in user), or
 - Confirm to proceed to the next step.

Sticky Bottom Bar



- A fixed bottom bar displays:
 - The total package price,
 - A Confirm button that remains visible even while scrolling, ensuring quick access to proceed.

Passengers Page

The screenshot shows the 'Passengers' page in a travel booking application. At the top, there is a navigation bar with tabs: Transport + Accommodations, Activities, Summary, Passengers (selected), and Payment. The main content area is divided into two sections. On the left, the 'Passenger Details' section has a heading 'Enter your details as they appear on your passport. Use English only.' Below this are input fields for 'Email ID', 'Phone Number' (with a dropdown for country code, currently showing +971), and 'Secondary Mobile Number (Optional)' (also with a +971 dropdown). Below these is a section for 'Passenger 1 (Adult)' with a green 'Add Visa +' button. Further down are fields for 'Title' (dropdown with 'Mr' selected), 'First Name', and 'Last Name'. On the right, the 'Your trip summary' panel shows '1 Night(s)' with a refresh icon, a total price of 'AED 448.00' for 1 adult, and travel dates '17 Jan 2026 - 18 Jan 2026'. Below this, the 'Your trip day by day' section shows a 'Start' icon, the location 'Jeddah, SAUDI ARABIA', and a green bar representing the trip from 'Jeddah - Madinah' on '17 Jan'.

The Passengers Page is where travellers provide all required personal details needed to issue tickets and confirm the booking. This section collects essential information exactly as it appears on the passport. Users must enter contact details, fill out passenger-specific information for each traveler. A real-time trip summary is displayed on the right side to help users review dates, traveler count, and pricing before proceeding to the payment step.

Trip Summary Panel

This detailed view of the 'Your trip summary' panel shows the following information:

- Header:** 'Your trip summary' with a '1 Night(s)' indicator and a refresh icon.
- Price:** 'AED 448.00' with the subtext 'Total Price For 1 Adult(s)'.
- Traveler Count:** A field showing '1 Adult(s)' with a person icon.
- Dates:** A field showing '17 Jan 2026 - 18 Jan 2026' with a calendar icon.
- Day-by-Day Itinerary:**
 - Start:** A purple flag icon labeled 'Start'.
 - Location:** 'Jeddah, SAUDI ARABIA' with a house icon.
 - Day 1 (17 Jan):** A green bar representing the trip from 'Jeddah - Madinah'. It includes the airline 'Saudi Arabian Airlines SV-1428 Non', a 'Stop' icon, and the status 'Non Refundable' in red. It also shows flight times '16:40' and '17:40' and a duration of '1h'.
 - Day 2 (17 Jan):** A light blue bar showing '1' (with a circle icon) and the location 'Madinah'.

The right side of the Passengers Page displays a detailed Trip Summary, allowing users to quickly review all essential booking information while entering passenger details. It includes:

- **Total Trip Price.**
- **Traveler Count.**
- **Travel Dates.**
- **Day-by-Day Itinerary**, showing each travel segment with:
 - Date and destination
 - Flight details (airline, time, duration, baggage, and policy)
 - Labels such as Non-Refundable, stops, and time

This summary updates automatically based on the itinerary, helping users verify all trip details before proceeding to payment.

Passenger Details

Passenger Details

Enter your details as they appear on your passport. Use English only.

Email ID

Phone Number

Secondary Mobile Number (Optional)

+971

+971

Passenger 1 (Adult)

Add Visa +

Title

First Name

Last Name

Mr

Date of birth

Nationality

Passport Number

UNITED ARAB EMIRATES

Passport Issued Country

Passport Expiry Date

UNITED ARAB EMIRATES

The Passenger Details section collects all required traveler information needed to complete the booking securely and accurately. Users must enter their personal and passport details exactly as they appear on their official travel documents. This information ensures smooth ticket issuance, immigration processing, and compliance with airline requirements.

1. Contact Information

Email ID

Phone Number

Secondary Mobile Number (Optional)

+971

+971

Users begin by providing essential contact details:

- Email ID
- Phone Number
- Secondary Mobile Number (Optional)

2. Passenger Information

Passenger 1 (Adult)

Add Visa +

Title

First Name

Last Name

Mr

Date of birth

Nationality

Passport Number

UNITED ARAB EMIRATES

Passport Issued Country

Passport Expiry Date

UNITED ARAB EMIRATES

Under each passenger (e.g., Passenger 1 – Adult), users must fill in:

- Title – e.g., Mr, Mrs, Ms
- First Name & Last Name
- Date of Birth
- Nationality
- Passport Number
- Passport Issued Country
- Passport Expiry Date

There is also an Add Visa button if the user needs to attach visa information associated with the passenger.

3. Additional Travel Options (Optional)

Add Frequent Flyer Number(Optional) ▼

+ 🕌 Add Meals (Makkah - Madinah) ▼

+ 🕌 Add Meals (Madinah - Makkah) ▼

+ 🧳 Add baggage (Makkah - Madinah) ▼

+ 🧳 Add baggage (Madinah - Makkah) ▼

+ 📞 Special Requests (Makkah - Madinah) ▼

+ 📞 Special Requests (Madinah - Makkah) ▼

+ 🧳 Add Extras ▼

+ 🧳 Add extras on your trip ▼

Below the main passenger form, users can customize their trip with add-on features:

- Frequent Flyer Number
- Add Meals
- Add Baggage
- Special Requests
- Add Extras
- Add Extras on Your Trip

4. Payment Method & Booking Agreement

100% Secure
 We use 128-bit SSL encryption

Trust Worldwide
 We do not store or view your card data

Easy payment
 Payment methods: Knet, Visa & master cards

☐ By completing this booking I agree that I have read and accept the Rules and Restrictions. The [Terms of Use](#) and [Privacy Policy](#).

This section allows users to select their preferred payment method to complete the booking securely. Multiple options are displayed, such as Visa, MasterCard, American Express, and Tabby, giving users flexibility in how they wish to pay.

Below the payment options, key assurances are highlighted:

- 100% Secure – Payments are protected with 128-bit SSL encryption.
- Trust Worldwide – Card details are never stored or viewed, ensuring privacy and safety.
- Easy Payment – Supports multiple payment methods including KNET, Visa, and MasterCard.

Finally, before proceeding with the payment, users must check the agreement box confirming that they have read and accepted the Rules and Restrictions, as well as the Terms of Use and Privacy Policy.

5. Coupon Application & Fare Summary

Enter Coupon Code		Fare Details	
<input type="text" value="Enter coupon code"/>	<button>Apply</button>	Package Fare	AED 448.00
		Insurance Amount	Complimentary
		Services Fee	AED 3.00
		Total	AED 451.00
		<button>Pay Now</button>	

This section allows users to review the final trip cost and apply any available discounts before completing the payment.

Enter Coupon Code – Users can type a valid promo or discount code and click Apply to instantly update the fare.

Fare Details – A clear breakdown of the total amount is displayed, including:

- Package Fare
- Insurance Amount
- Services Fee


The Total is calculated after applying discounts, fees, or complimentary items.

Finally, the Pay Now button allows users to proceed with the secure payment and complete the booking.

Ticket Voucher

Dear Rohith Krish		Total Price 3,327.28 Inclusive all taxes
Maqam Ref. No AM112666	Date Of Booking: 11/Dec/2025	Start Date Jan 10, 2026
Transaction Id : 169996200028670861	Package Type : Flight	End Date Jan 12, 2026

Passengers	Mail	Phone Number
Rohith Krish (Adult)	rohith.krish@caxita.in	5647567457
ghcxhgjhg jhgfyth (Adult)		



Saudi Arabian Airlines
Airline PNR: YDBBSZ

03:35 AM
Jan 12, 2026
Madinah
(MED) Prince Mohammad Bin
Abdulaziz Airport
Terminal -

1 Hrs 15 Mins

04:50 AM
Jan 12, 2026
Jeddah
(JED) Jeddah Intl
Terminal - 1

Baggage : Adult: 1 PC(23 KG) (Checked Baggage);Adult: 1 PC(7 KG) (Cabin Baggage);
Flight Meal : Meal

Travel Assurance- Silver Covid Plus Plan

OUT OF POLICY NO [Download Policy](#)

OUT OF POLICY NO [Download Policy](#)

Insurance Plan validity: Start Date: 10 Jan 2026 To End Date 12 Jan 2026

Insurance Plan duration: 3

- Use your Airline PNR for all your communication for this booking with the airline
- All passengers including children and infant, must present valid photoidentification at check-in
- Carry a printout of this e-ticket and present it to the airline counter at the time of check-in

Email: nitheesh.kn@mailinator.com
Phone: 9197123456980

This page confirms the successful booking and provides all necessary travel documents in one place, it includes:

- **Booking Details:** Passenger name, reference number, transaction ID, travel dates, total price.
- **Flight Vouchers:** Airline PNR, departure & arrival times, terminals, baggage info, and flight class for each route.
- **Hotel Voucher:** Hotel name, check-in/check-out dates, room type, and stay details.
- **Insurance Details:** Plan name, validity dates, and download option (if insurance was purchased).
- **Actions:** Options to email, print, or save the voucher.

This voucher serves as the official confirmation for flights, hotels, and any additional services booked.

Admin TQR

Booking Management ?			
Booking Details			
Booking Reference : AM111694		Transaction Type : AdviserPackage	Booking Status : Ticketed
Booking Details	Payment Details	VisaDetails	Transactions
Supplements			
Start Date	02-10-2025	End Date	03-10-2025
NoOfAdult	1	NoOfChild	
NoInfants		ItineraryCount	4
PropertyTypes	Hotel,Activities,Transfers	Created Date	01-10-2025
CreatedBy	Guest	Modified Date	01-10-2025
ModifiedBy	Guest	BookingType	Cart

The TQR provides a complete overview of a customer’s booking and is used by the admin team to review, manage, and take action on each part of the trip. It consolidates all booking-related information into a single dashboard, allowing easy monitoring of itinerary details, payments, visa data, and backend processing status.

The TQR consists of the following key sections:

Basic Booking Information

Booking Reference : AM111694	Transaction Type : AdviserPackage	Booking Status : Ticketed
------------------------------	-----------------------------------	---------------------------

Displays Booking ID, Transaction Type, and Booking Status at the top for quick identification.

Booking Details

Start Date	02-10-2025	End Date	03-10-2025
NoOfAdult	1	NoOfChild	
NoInfants		ItineraryCount	4
PropertyTypes	Hotel,Activities,Transfers	Created Date	01-10-2025
CreatedBy	Guest	Modified Date	01-10-2025
ModifiedBy	Guest	BookingType	Cart
CustomerName	Rohith Krish	Email	rohith.krish@caxita.in
MobileCode	+91	MobileNumber	9875645434
Nationality	AE		
BookingThrough			

This section displays the core information of the booking, including:

- Travel dates (Start & End Date)
- Number of passengers (Adults, Children, Infants)
- Property types included (Hotels, Activities, Transfers)

- Customer information (Name, Email, Phone, Nationality)
- Booking metadata (Created By, Modified By, Booking Type)

It gives a full summary of the customer's selected itinerary and personal details.

Payment Details

Base Fare	Tax	Markup	Discount	Instant Markup	Instant Discount	Add Ons	Currency	Total
1412.04	1151.18	0	0	0	0	0	AED	2566.22

Gateway Transaction Details

Id	Status	Payment Method	Date	Time	Payment ID	Amount	PG Transaction Id	PG Reference ID	Payment Gateway Track ID	PG Charge
57831	Success	AwsPayFortVISA	12-12-2025	07:18:57	9367331PCK_AM112674	2566.22 AED	169996200028682629	169996200028682629	9367331PCK_AM112674	3

The Payment Details section provides a complete breakdown of the fare components and the associated payment gateway transaction information. This helps administrators verify pricing accuracy and confirm whether the customer's payment was successfully processed.

Fare Breakdown

Base Fare	Tax	Markup	Discount	Instant Markup	Instant Discount	Add Ons	Currency	Total
1412.04	1151.18	0	0	0	0	0	AED	2566.22

This area shows how the total price was calculated:

- Base Fare – The original cost of the package before taxes or additional fees.
- Tax – Total applicable taxes added to the fare.
- Markup – Any additional amount added by the system or agent (if applicable).
- Discount – Any promotional or applied discount.
- Instant Markup / Instant Discount – Adjustments applied dynamically during booking.
- Add Ons – Charges for additional services, if selected.
- Currency – The currency in which the fare is billed.
- Total – Final amount charged to the customer.

Gateway Transaction Details

Id	Status	Payment Method	Date	Time	Payment ID	Amount	PG Transaction Id	PG Reference ID	Payment Gateway Track ID	PG Charge
57831	Success	AwsPayFortVISA	12-12-2025	07:18:57	9367331PCK_AM112674	2566.22 AED	169996200028682629	169996200028682629	9367331PCK_AM112674	3

This section confirms the payment processed through the payment gateway and includes:

- Id – Internal transaction record number.
- Status – Displays whether the payment was successful or failed.
- Payment Method – The method used (e.g., Fort/VISA, Mastercard, Tabby, etc.).
- Date & Time – When the payment was completed.
- Payment ID – Unique ID assigned to the transaction in the system.
- Amount – The exact amount paid by the customer.
- PG Transaction ID – Identifier generated by the payment gateway.
- PG Reference ID – Reference number for reconciliation or tracking.
- Payment Gateway Track ID – ID used to trace the payment session.
- PG Charge – The processing fee charged by the payment gateway.

Visa Details





Passenger Name	Currency	Amount	Nationality
Mr Rohith Krish	AED	20000	UKRAINE

The Visa Details section displays information related to visa charges for each passenger included in the booking. This helps administrators verify visa fees, passenger eligibility, and nationality requirements.

The section contains the following details:

- Passenger Name – The name of the traveler for whom the visa fee applies.
- Currency – The currency in which the visa fee is charged (e.g., AED).
- Amount – The visa fee charged for that specific passenger.
- Nationality – The nationality of the passenger, which determines visa requirements and pricing.

Transactions

Booking Reference	API	Status	Amount	Refund Amount	View
AM112658	GalieloUAPI	Ticketed	296.170 AED	0	Select 
AM112659	GalieloUAPI	ItinerarySaved	151.370 AED	0	Select 
AM112660 (Complimentary)	Zeus Insurance	Booked	53.990 AED	0	Select 
AM112662	GalieloUAPI	TicketingFailed	239.330 AED	0	Select 

The Transactions section displays a detailed breakdown of all individual components associated with the booking, such as flights, hotels, insurance, and other services. Each entry represents a separate transaction generated under the main booking.

The table includes:

- Booking Reference – The unique reference number for each individual service transaction.
- API – The source or provider used for the transaction.
- Status – Indicates the current state of the transaction (e.g., Ticketed, ItinerarySaved, Booked, TicketingFailed).
- Amount – The total amount charged for that specific service.
- Refund Amount – Amount refunded, if any.
- View / Select – A button which open the detailed TQR for that specific service.

This helps admins view and manage each component of the journey separately.

Booking Management

Booking Management

Actions

-Select-

Process

The Booking Management section allows the admin to manually handle bookings when issues occur during the process.

It includes:

- Actions Dropdown – Displays the administrative actions available for the selected booking.
 - Queue For Ticketing – Used when a booking faces issues such as ticketing failure, incomplete payment, or any other system error. This option allows the admin to manually push the booking for ticketing and complete the process offline.
- Process Button – Executes the selected action and updates the booking accordingly.

This section helps the admin resolve booking issues quickly.

Transaction History

Transaction History

No	Date	User	Status	Remarks
1	11-12-2025 14:53:34	Mohammed Shahid	Partially Ticketed	
2	11-12-2025 14:53:23	Mohammed Shahid	Payment Done	
3	11-12-2025 14:53:01	Mohammed Shahid	Payment Initiated	
4	11-12-2025 14:53:00	Mohammed Shahid	Booked	
5	11-12-2025 14:51:29	Mohammed Shahid	Itinerary Saved	

A chronological timeline of all booking actions, showing:

- Date & time
- User who performed the action
- Status updates (Itinerary Saved, Booked, Payment Done, Partially Ticketed, etc.)
- Remarks – Additional notes (if any) related to that action.

This ensures full transparency and helps trace any issues in the booking flow.